



Security and Compliance at EnterpriseAlumni



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Security and Compliance

At EnterpriseAlumni we take security and data privacy very seriously. That is why we have a dedicated Security and Compliance team working around the clock to ensure our platform, as well as all user data, is secure through our Information Security Management System (ISMS).

EnterpriseAlumni prides itself on being the gold standard in security, compliance, third party audits and certifications, which support our customers compliance needs and helps generate trust.

Compliance and Certifications



We operate with a Security and Compliance mindset, always ensuring the 3 CIA triad principles of Confidentiality, Integrity and Availability of Data. Security and Compliance are crucial in maintaining the correct safeguards around our operations, not only reducing possible attacks but also providing effective practices for data management and protection. We are embedding these Compliance and Security practices into our Company culture to prevent rather than react. Maintaining annual Third-Party Audits and certifications are assurance that the Company is operating in alignment with worldwide industry best practices and providing transparency to our customers helping to create trust and credibility.

Some of the steps we take to ensure the efficiency and efficacy of the Company's security controls:

EnterpriseAlumni and our Alumni platform regularly undergo verification of security, privacy and compliance controls through internal and external audits, achieving certifications, attestations and audit reports against Global Best Practice Standards. Some examples:

- Annual internal audit performed by an independent party
- Annual Cyber Essentials and Cyber Essentials Plus cyber security certifications
- Annual SOC 2 Type 2 audit performed by an accredited external third party auditor
- Annual ISO/IEC 27001:2013 external audit from an accredited approved ISO 27001 auditor
- Annual third party penetration testing
- Annual Accessibility audit to comply with the WCAG 2.0 AA (Web Content Accessibility Guidelines)

EnterpriseAlumni takes the necessary steps to comply with Data Protection regulations such as the European General Data Protection Regulation (GDPR) and the California Consumer Privacy Act (CCPA):

- Any usage of personal data is communicated with the proper consent
- Personal data is properly collected, stored and documented
- Users can opt out at any time and data will be deleted
- Personal Information is only kept for as long as necessary to fulfill the purposes outlined in our privacy policy unless otherwise required by law
- Our Privacy Policy and Cookie Policy are published on our website

EnterpriseAlumni has implemented technical and organizational security measures designed to protect the security of our platform, application and any personal information we process, such as, but not limited to:

Access Control

EnterpriseAlumni follows the "least privilege principle" to guarantee that access to data, resources and applications are limited to only required users in order to complete authorized required tasks. Access to any system or data is only granted through approved documented requests following this principle.

Data Center Security

EnterpriseAlumni operates in data centers provided by Amazon Web Services (AWS) that are secured by design, have business continuity and disaster recovery plans and responses, have physical access and surveillance controls. AWS data centers have third-party testing to ensure appropriately implemented security measures aligned to established rules needed to obtain security certifications.

Infrastructure Security

EnterpriseAlumni uses AWS Cloud for our Infrastructure which is in alignment with best security practices and a variety of IT security standards, complying with programs such as, but not limited to, SOC 1, SOC 2, PCI DSS Level 1, ISO 9001, ISO 27001, ISO 27017 and ISO 27018.

There are firewalls on the boundaries of our network perimeter.

Encryption

Encryption to protect data in transit and at rest:

- All HTTPS traffic is encrypted with TLSv1.2 or greater
- All data is encrypted at rest using AES-256 or greater

Encryption to protect backups of data

- Backups protected using AES-256 or greater

Log Management & Monitoring

EnterpriseAlumni continuously monitors and alerts on application, infrastructure and access management performance and security events. Audit logs are generated for all operating systems, system components and applications that store, process or transmit data.

Risk Management

EnterpriseAlumni has a risk management program that allows for the identification, evaluation and prioritization of risks based on their impact and likelihood. This risk management program allows us to coordinate, monitor and control the probability of impact of these events to maximize the realization of opportunities and mitigate security impacts.

Secure Development Lifecycle

EnterpriseAlumni has a Secure Development Lifecycle policy (SDLC) that ensures all developments have adopted security principles, such as: security by design, security by default and zero trust.

Data Security

- All data is encrypted in transit and at rest
- Data can be securely purged on request
- Data is only kept for as long as necessary to fulfill the purposes outlined in our privacy policy unless otherwise required by law
- Data is segmented, encrypted and classified
- Data is only accessible to authorized users, following our Access Control policy and least privilege principle
- Data destruction is processed under the NIST 800-88 standard

Vulnerability Management

EnterpriseAlumni utilizes several tools to continually scan, centralize and treat vulnerabilities. These vulnerabilities are analyzed, prioritized and remediated within our defined SLAs through the change management process. Additionally, EnterpriseAlumni performs, at minimum, an annual penetration test through a Third Party vendor and any raised vulnerabilities are treated within the same vulnerability management process.

For more information on our Security and Compliance program, or to get a copy of our latest certification and/or attestation reports, please contact us at security@enterprisealumni.com